# MEGIN Community

MEGIN Community is an easy-to-use centralized platform for member communication.

# **MEGIN Community Overview**

WELCOME TO MEGIN COMMUNITY!

MEGIN

EDGE ARTICLES

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# Consolidated information platform

Designed to provide members with easy navigation to product information, self-help articles and online training courses.

#### **Direct access to Customer Care Team**

Members can submit inquiries, including questions and product issues to the Customer Care Team (CCT).

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By submitting this inquiry, you are co	contacting MEGIN Customer Care Team. Aft	er submitting, a support case will I	be automatically created.					
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#### **Efficient customer inquiry service**

After submitting an inquiry, members can review their support cases and interact with Customer Care through Community messaging to resolve questions and product issues.

# Attainable training and product material

Members can participate in training courses released for their products, including video lectures and demonstrations.

Training Material Module Name NM26263H MEG in neuroimaging		Course NM25255N Introduction to Magnetoencephalography	Files (1)	
Description In this module, you will learn what MEG measures, how it co	maxim la		NM26263H MEG in neuroimaging - handout	
and complements other neuroimaging techniques, which yo familiar with and begin to appreciate some of the challenges	u may be			View A
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NM26296N Introduction to TRIUX neo  NM26275H TRIUX neo system hardware safety and per Not Started	NM26295N Introduction to Magnetoencephalography NM26268H MEG examples In Progress	NM26295N Introduction to Magnetoencephalography A Pre-course survey, Introduction to magnetoencephal Finished
NM26296N Introduction to TRIUX neo	NM26295N Introduction to Magnetoencephalography	NM26295N Introduction to Magnetoencephalography

#### **Trackable training courses**

Members can track their progress during training and complete assessments to help MEGIN identify training needs.

# Clear view of installed products by site

Members can gain visibility of products installed at the site.

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# Accessible material library

A library of PDF manuals, guidelines, and product brochures is available to members to view information appropriate to their installed products.

# **Convenient 24 hour support information**

Members benefit from a Knowledge Database which provides self-help information.

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ALL ARTICLES	
Maintenance: Optimize MEG signal quality DATA ACQUISITION	1
This Article gives instructions for checking and maintaining the MEG data quality, me DATA ANALYSIS	ARTICLE
sensors. CRYOGENICS 59 Views - 31.8.2020 - Knowledge	
MAGNETICALLY SHIELDED ROOM	
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#### **MEGIN Community Membership**

For the first year after the sale of a new system (warranty period) MEGIN will include 10 licenses. Customers with service will have access to member licenses according to the level of their service contract. Licenses can be added/removed or negotiated at the time of contract renewal.

We are releasing it to TRIUX<sup>™</sup> neo and Elekta Neuromag<sup>®</sup> TRIUX system customers according to region and available content.

Contact your Sales Representative for further information.

www.megin.fi

